



13.07.2011

Dear Sirs

We would like to express our gratitude for carrying out the ISO 9001 Internal Auditor Course at our company on 10-12/07/2011.

Particular thanks are directed to the Trainer Dr Krystyna Stephens. Her professionalism and wealth of experience not only assured us of an effectively carried out training course but also allowed us to re-analyse our activities in depth and come to some valuable conclusions.

This cooperation with certainty will be the next impulse to intensify activities directed at development of our company and increase customer satisfaction about our services.

Yours sincerely

Dr Nina Parkinson CChem FRSC, FEI  
Quality Control Specialist  
Quality Assurance Department